

GreenWay Hrvatska d.o.o., Ilica 1A, 10000 Zagreb, Croatia

OIB: 81313128717

support@greenway.hr

+385 1 7840 300

greenway.hr (website)

client.greenway.hr (Client Zone)

map.greenway.hr (Locations map)

SUMMER PROMOTION TERMS AND CONDITIONS (hereinafter referred to as the "Terms")

§1 GENERAL PROVISIONS

1. The organizer of the promotion called the Summer Promotion (hereinafter referred to as the "Promotion") is GreenWay Hrvatska. with its registered office in Zagreb, Ilica 1A, OIB: 81313128717, hereinafter referred to as the "Organizer".
2. The Promotion involves distributing promotional codes for free kWh to be used at GreenWay Hrvatska's own charging stations in Croatia, available to both current and new users subscribed to the Energia Standard plan.
3. The Promotion runs from July 1 to September 30, 2025, subject to §5 point 2.

§2 PROMOTION CONDITIONS

1. Participants must be individuals with full legal capacity (aged 18 or older and not fully or partially incapacitated under the applicable Civil Code), who have read and accepted these Terms and are registered customers of the GreenWay network using the full registration option.
2. The promotion is open to both existing and new customers of GreenWay Hrvatska.
3. The promotion is available exclusively to users on the Energia Standard tariff. Customers using other tariffs (if any) are excluded.
4. GreenWay Hrvatska employees may participate in the promotion.
5. To benefit from the promotion, participants must use GreenWay services via the GreenWay mobile app or an RFID card issued by GreenWay Hrvatska.
6. During the promotion, users can purchase one of the following summer coupon packages:
 - SUMMER2025-50: includes 50 kWh for 20 EUR (VAT included)
 - SUMMER2025-100: includes 100 kWh for 35 EUR (VAT included)
 - SUMMER2025-150: includes 150 kWh for 45 EUR (VAT included)
7. Each coupon can only be applied once per payer account, and may not be redeemed by multiple drivers associated with the same payer account.
8. The kWh included in the coupon can be used exclusively on the GreenWay Hrvatska network and partner network. The coupons are not valid on roaming networks.



9. The coupon becomes valid upon activation and remains active for 60 days from the date of activation. Any unused kWh after this period will expire and are non-refundable.
10. Promo codes will be available via GreenWay communication channels, including the customer newsletter, website, and social media, and may be activated at any time during the campaign period.
11. Coupon purchases and usage are subject to the current GreenWay Hrvatska general terms and price list, available at www.greenway.hr.

\$4 COMPLAINT PROCEDURE

1. Any complaints regarding the Promotion should be submitted to: support@greenway.hr.
2. Written complaints must include the participant's name, email address, and a detailed description and justification of the complaint.
3. Complaints will be reviewed by the Organizer within 7 (seven) days of receipt.
4. Participants will be informed of the outcome by email to the address provided in the complaint, within 7 (seven) days after the complaint has been reviewed.
5. Unresolved or dismissed complaints may be pursued in a common court.

\$5 FINAL PROVISIONS

1. These Terms are available on the Organizer's website.
2. The Organizer reserves the right to amend these Terms at any time without providing a reason. However, amendments may not violate participants' acquired rights.
3. Data protection policies (GDPR) are included in the PRIVACY AND COOKIES POLICY, which is an integral part of these Terms.
4. The Promotion is governed by these Terms and applicable legal regulations.